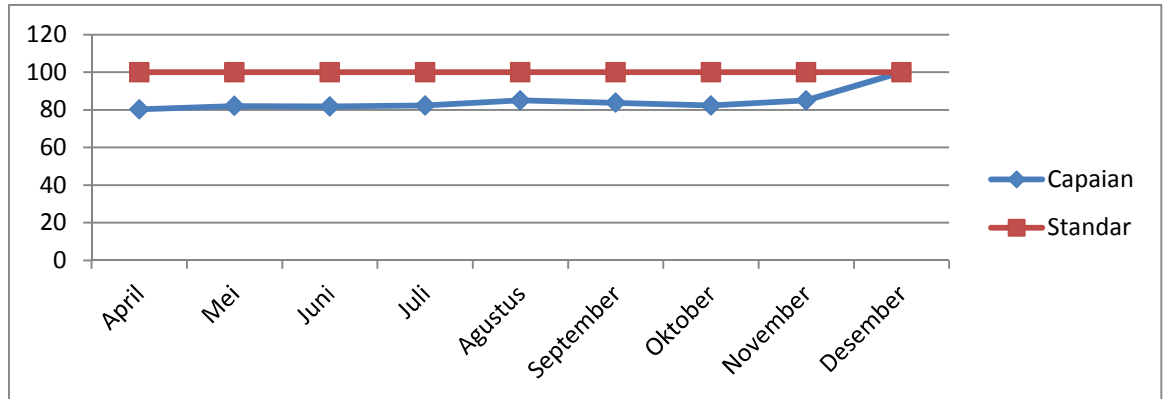
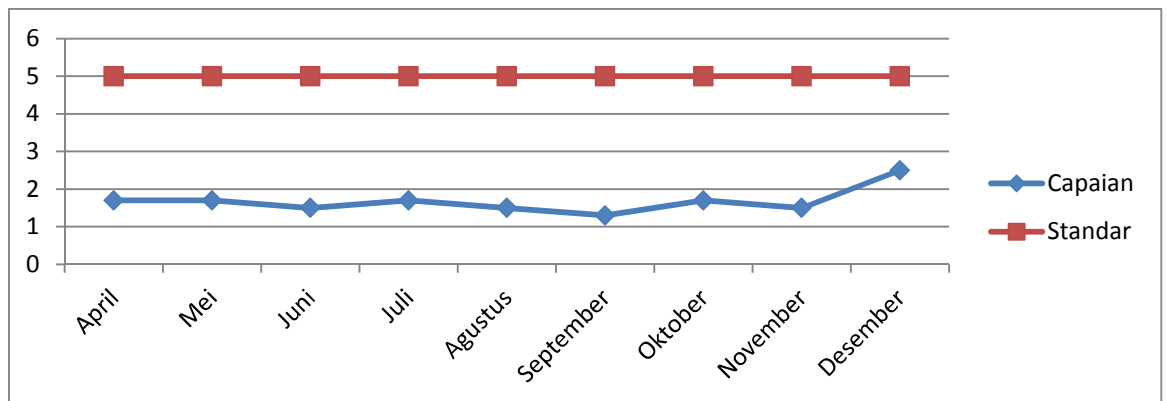


CAPAIAN INDIKATOR MUTU NASIONAL TAHUN 2019

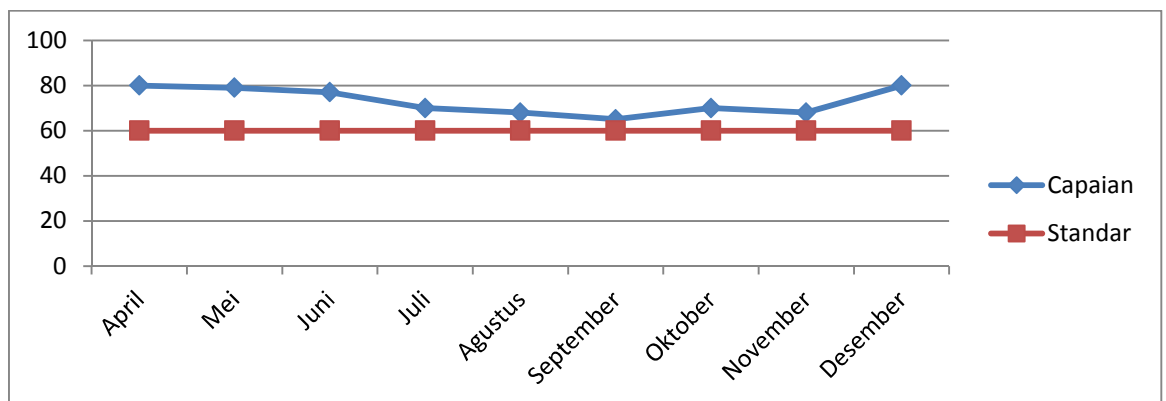
1. Kepatuhan Identifikasi Pasien (100 %)



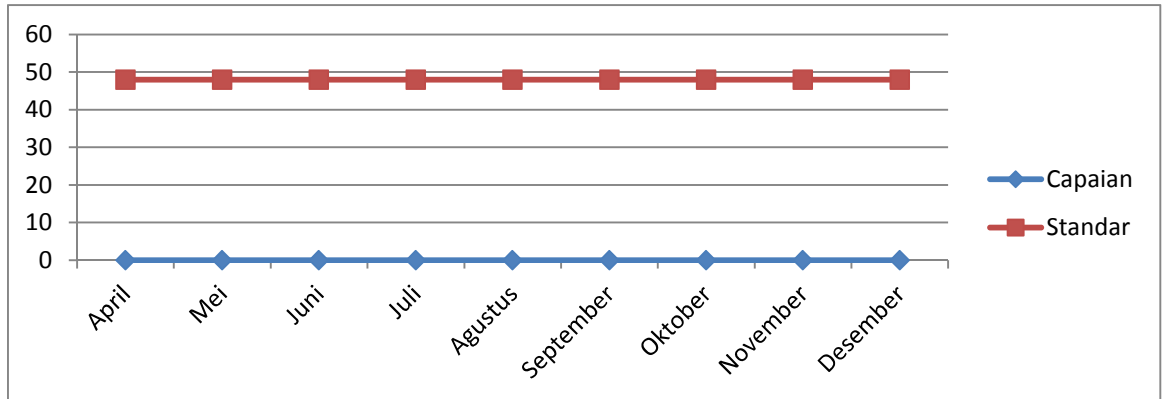
2. Emergency Respon Time (½ 5 menit)



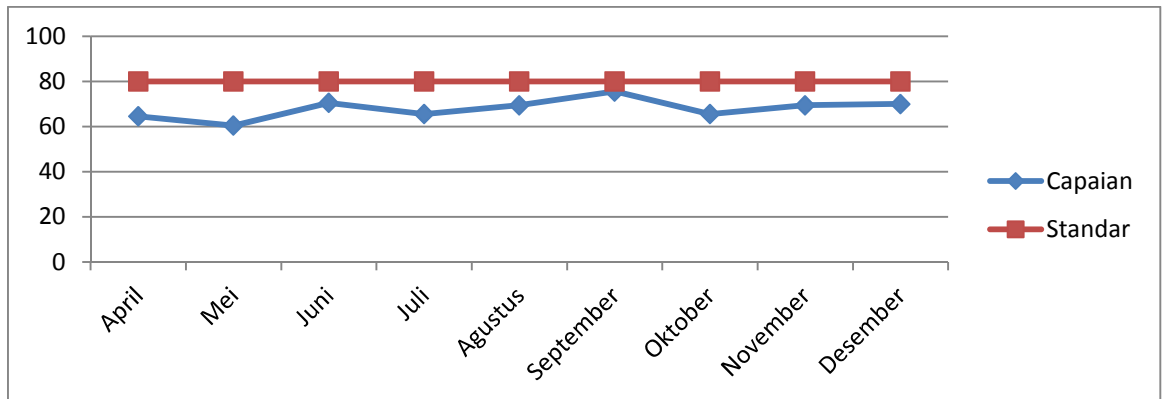
3. Waktu Tunggu Rawat Jalan (< 60 menit)



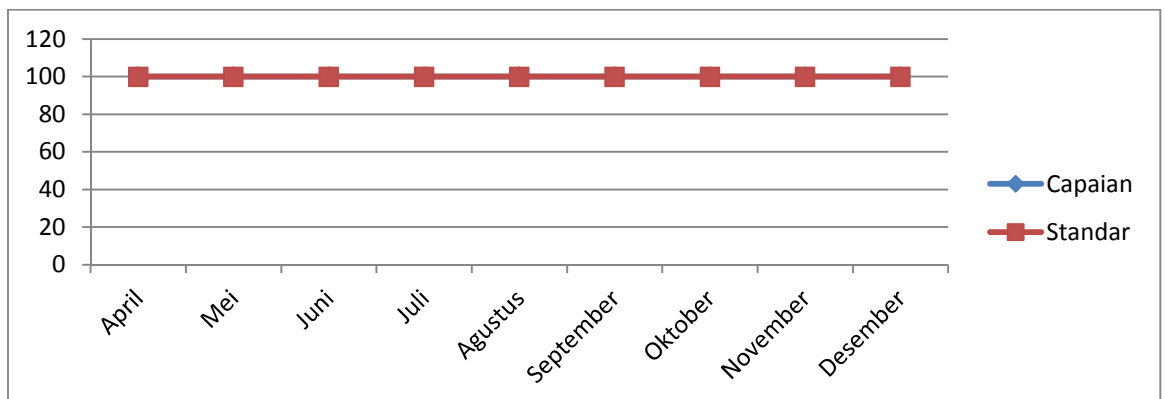
4. Penundaan Operasi Elektif (½ 48 jam)



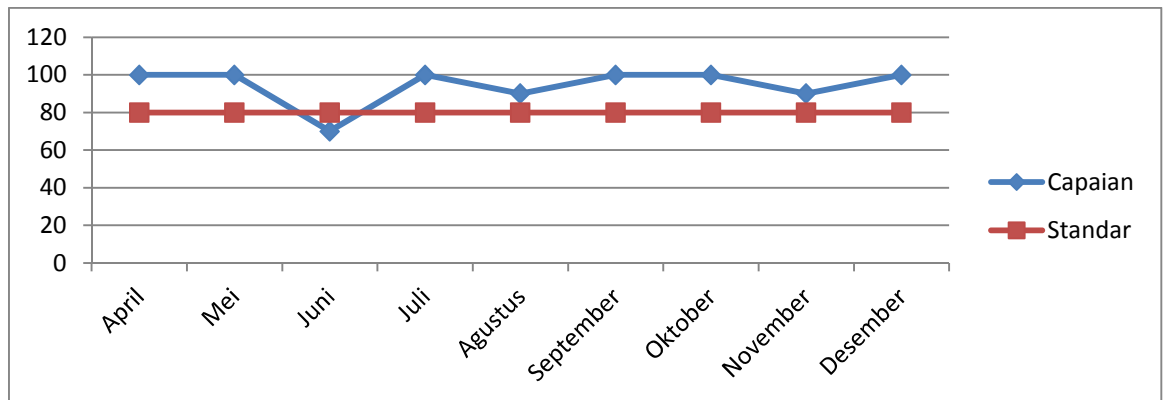
5. Kepatuhan Jam Visite Dokter Spesialis (> 80 %)



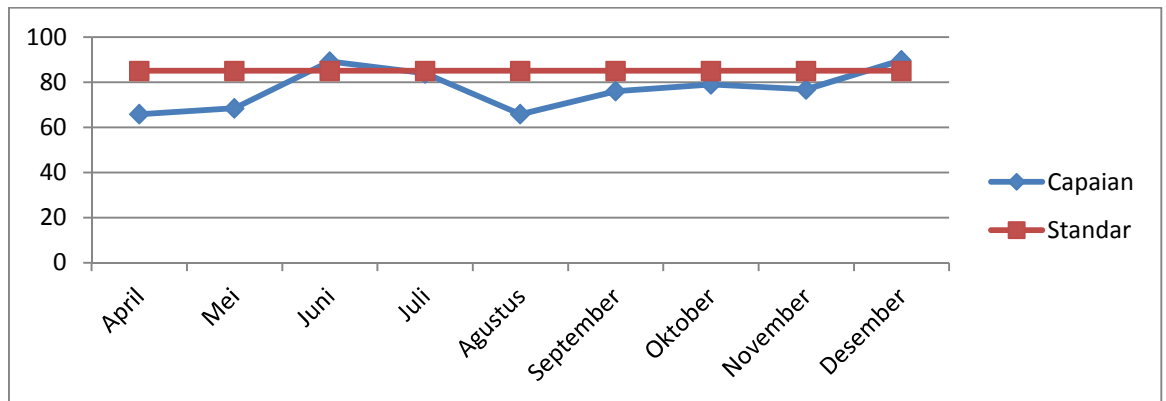
6. Waktu Laporan Hasil Test Kritis Laboratorium (100 %)



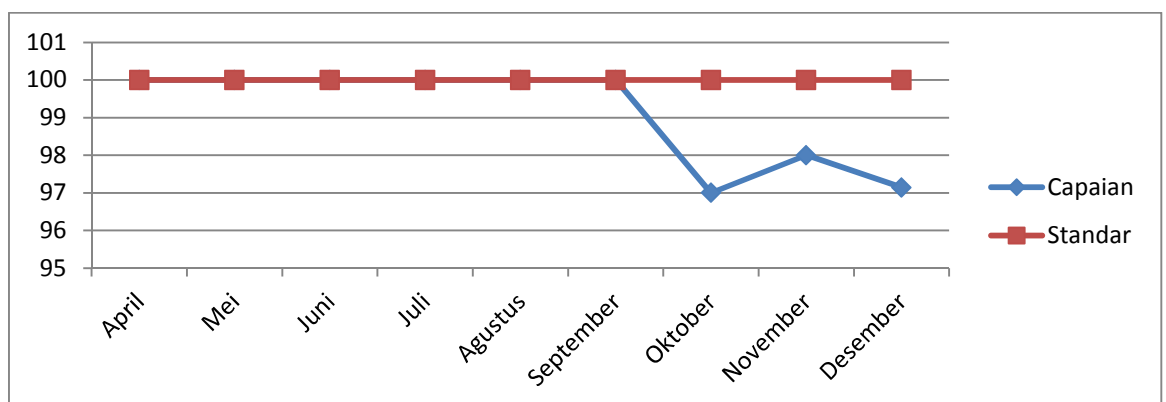
7. Kepatuhan Penggunaan Formularium Nasional (> 80 %)



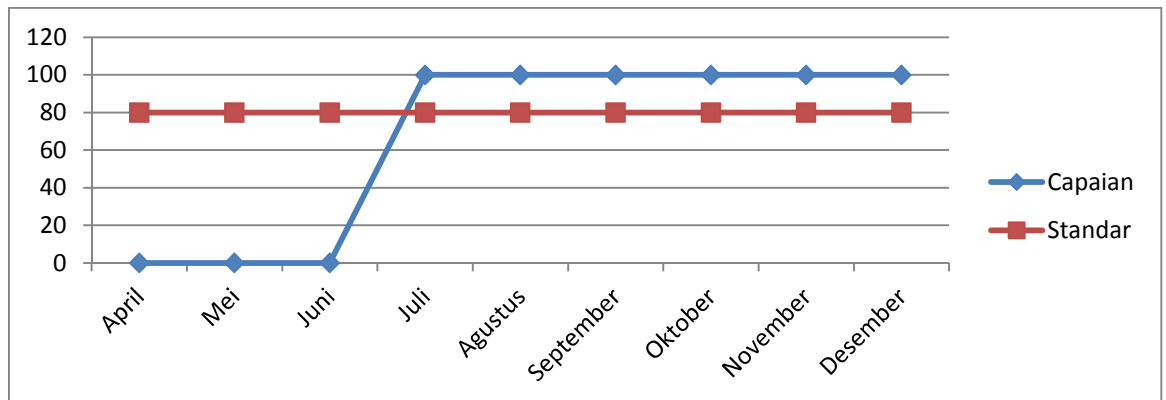
8. Kepatuhan Hand Hygine (85)



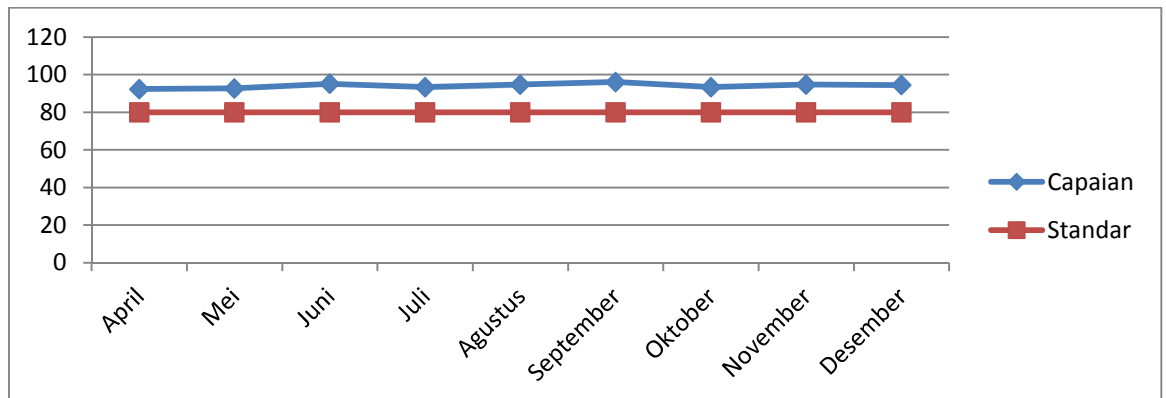
9. Kepatuhan Upaya Pencegahan Risiko Cedera Akibat Pasien Jatuh (100 %)



10. Kepatuhan Terhadap Clinical Pathway (80 %)



11. Kepuasan Pasien dan Keluarga (80 %)



12. Kecepatan Respon Terhadap Komplain (75 %)

